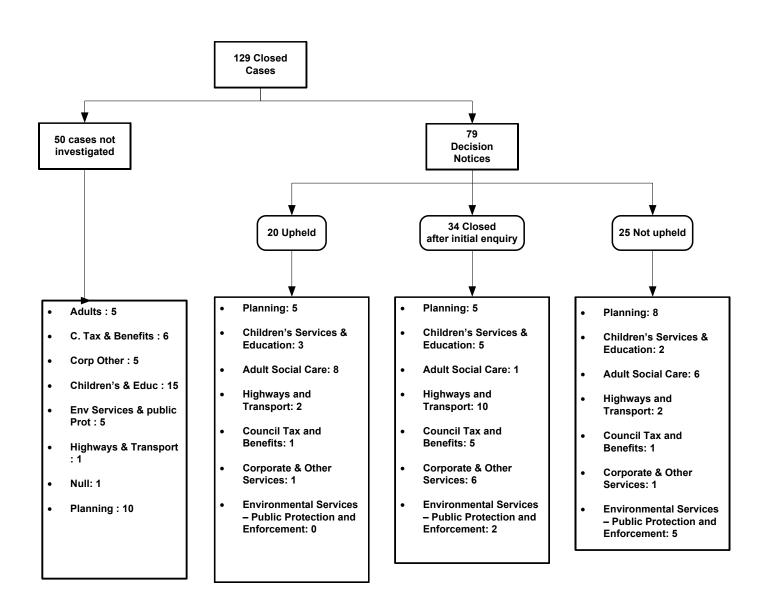
LGO Decision Notices 2015/16



^{*}Complainant either given advice / referred back for local resolution, or complaint was incomplete / invalid